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Governor

Helene Nelson  
Secretary

**State of Wisconsin**  
Department of Health and Family Services

**DIVISION OF HEALTH CARE FINANCING**

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Dear Interested Parties:

This letter is to inform you that the Department of Health and Family Services' (DHFS) Division of Health Care Financing will not be moving forward with the Medicaid non-emergency transportation initiative at this time. Our goal with this initiative was to increase coordination and efficiency, improve access to services, and reduce Medicaid costs. We believe that increased transportation management continues to hold the promise of achieving these goals. However, the Division does not believe this is the time to move forward with this initiative.

For the past year, the Division has been working closely with counties, consumers, Medicaid transportation providers, and other stakeholders to implement the transportation management initiative. We want to thank those of you who have shared your insights and suggestions with us. We learned a lot about the needs and concerns of stakeholders, and about important considerations the Division should make when moving forward with such an initiative. We learned that many stakeholders were very interested in pursuing transportation management and believe it holds significant promise for improving transportation services. We also learned that many stakeholders had concerns about specifically how the new initiative would operate and how it would affect them in certain situations.

The Division will continue to pursue ways to improve the coordination, quality and accountability for non-emergency Medicaid transportation services within the current Medicaid fee-for-service system.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark B. Moody", with a stylized flourish at the end.

Mark B. Moody  
Administrator

MBM:dd  
PA05006.RC